

Ride-Away Handicap Equipment Corporation
8706 D East Broadway Avenue
Tampa, FL 33619

Attn: John Gentilella

Dear John,

I want to thank you and Ride-Away for my great new Chrysler Town and Country van. You promised to “meet or beat” any competitive price on an identical van. I shopped far and wide and you absolutely backed up every word. It’s a pleasure to deal with a reputable company that stands behind what it promises. There was no double talk or run-around with no hidden surprises. You and Ride-Away are what all companies should strive to be – honest and honorable.

I thank you personally for being one of the most professional salespeople I have ever encountered. I have employed and trained hundreds of sales professional so I **DO** recognize your hard work and dedication. Your commitment to making sure that the van was “just right” and the buying experience was as simple as possible, make you stand out.

With over two decades of using a wheelchair and adaptive vans, I can say without hesitation that your Installation and Maintenance Technicians are tops in the field. They understand what I have said for years:

As long as my chair and van work right, I’m merely handicapped and that’s no big deal! If either my chair or van breaks down, I am a cripple and that **IS** a big deal!

I will go out of my way to refer potential customers to you personally and to Ride-Away.

With genuine gratitude,

Steve P.