

Dearest Ride-Away; *ATTN: Paul!

I just can't thank-you enough for taking such good care of me yesterday when I was in there for my "kneel problem" with our van! From my many "needy" phone calls right up to the visit in person you were all so very courteous and so willing to help me in any way you could! Now that's what I call excellent service – above and beyond your call of duty! WOW!!

I was in a panic mode and saw you all in action, well lets just say I was humbled in a very good way, realizing I wasn't the only "problem" for you all and yet you did everything to accommodate me! You can be sure I'll be "singing your praises" to everyone and thank you so very much for everything you did for me!!

Sincerely yours,

Kim D.