

Ride-Away MA  
57 George Leven Drive  
North Attleboro, MA 02760  
General Manager: Charlie Robillard

Dear Charlie,

My wife and I recently purchased a 2011 Toyota Sienna Braun Modified Ramp Van from Ride-Away MA. We were very impressed and satisfied with the entire experience and highly recommend Ride-Away MA. Everyone we came in contact with was most considerate and helpful.

We would like to single out Sarah Hogan, Mobility Consultant, who guided us through the entire selection/procurement process. We are most appreciative for all she has done for us including her genuine concern that we select the proper van for us – she was insistent that we try my power chair in the various vans before making the final selection including having a Ride-Away van transport my power chair and us to/from your facility. She continually demonstrated her genuine care for our well being, astute overall product/process knowledge, genuine enthusiasm/upbeat personality, attention to detail, filled out paperwork (procurement, insurance, Registry, and Toyota Mobility application) in a timely fashion and never once applied any pressure on us to “close the deal”! Last, but not least she had our new van delivered to our home! Sarah is definitely an asset to Ride-Away MA, the overall Ride-Away Corporation, Braun and the van OEMs!

We are very happy with the van and the overall mobility it provides.

Thanks,  
  
Judy & Frank R