

To: Beltsville, MD store

I am sending this letter to you because I want to express my gratitude for all your services performed. I am grateful for your perseverance and commitment to providing me with a well modified vehicle. I can only hope that my constant calling did not leave an empty feeling in your heart. I like to know what is going on at all times and therefore, it is a part of my personality. I know business life can be stressful and therefore, I accepted the responsibility of keeping in contact with you. Because of the professional and great job performed on the vehicle, I will not hesitate to refer individuals who may be in need of this service to you. I thank you again for everything you have rendered and hope you will continue to provide professional work.

Sincerely,

Serena