

**Mark Lore**  
**President & CEO**  
**Ride-Away Corp.**  
**54 Wentworth Avenue**  
**Londonderry, NH 03053**

**Dear Sir:**

*It is with great pride I write to you today. On Tuesday this week I had a short in the wiring in my Lift-Van that caused a fire. While fireman were on the scene Doug Eiring service manager from the Gray office told me how we could kill the power to my lift so that the electrical short in the door/wall of my van could be controlled! It did two things it allowed the fire to be put out and it saved my van with quick thinking from Barry and Doug.*

*Today Wednesday I drove the same van to Gray to see if it could be re-wired and to get the Door-Opener and lift working again. With help from Connie-Barry-Wendy-Doug and the service tech Dave my van was repaired. I have a hard time to put to words how great all of these people were, but I guess the best way to put it was FANTASTIC. The shop had it's regular scheduled work and then they had my van which was an emergency repair, unplanned but they worked my van in.*

*I know that Dave worked his lunch time and I do not think he even had a break, but he was on the repair and did what was needed to get me up and running again even working after hours!! All this was way above and beyond the call of duty!! Between Connie the manager Wendy the admin assist, and Doug the Service Mgr they kept me comfortable, informed and made me feel I was the most important customer in the world. But I know the whole staff did that for everyone who was in and out of the shop all day long!*

*If I was rich I would send them all a thank you card with MONEY, but seeing I am just a disabled former Army Veteran all I can do is send this letter of Thank You to you and all the people in the Gray Office who helped me yesterday to save my van and today repairing the same van. So What I ask of you Mr Lore is that you please realize what a great bunch of workers you have in the Gray office of Ride-Away. As the Past State Commander of the American Legion I have traveled far and wide with this van and I could never ask to be treated any better than I was treated yesterday in Gray, Maine, Ride-Away. I Thank You All for a job done above and beyond anyone's possible expectations.*

**For God & Country**

*W Lore*  
**Donald S**

"A veteran - whether active duty, retired, or national guard or reserve - is someone who, at one point in his or her life, wrote a blank check made payable to "The United States of America", for an amount of "up to and including my life." That is honor and there are way too many people in this country who no longer understand it. Author Unknown