

6609 Monument Avenue
Richmond, Virginia 23226
January 12, 2011

Ms. Joy Darr
Rideaway
6059 Virginia
Beach Blvd.
Norfolk, Virginia 23502


Dear Ms. Darr:

I am writing to you to congratulate whoever hired Stevie in your work force. She is indeed a credit to your company. I spoke to several competitors of your company on this date, Stevie was by far the most courteous, and helpful of any of those to whom I spoke.

I appreciate people such as Stevie because one does not encounter individuals of her character and caliber these days; nor in days past for that matter! Please thank her again for me.

She probably will not understand, for I am certain she treats every caller with the same decorum just as she addressed my wife, Dot and me.

Sincerely,



William A. Deane