

Mr. Mark Lore
CEO
Ride-Away Handicap Equipment Corporation
54 Wentworth Avenue
Londonderry, NH 03053

Dear Mr. Lore:

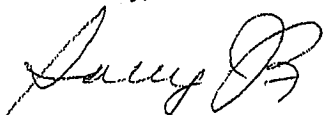
Last week Ride-Away gave my husband and I our lives back. As a result of an auto accident in 2006 my husband has not been able to stand or walk. He is a permanent resident at the Maine Veterans' Home in Scarborough, ME. Except for very rare visits to our home via ambulance transport, he is not able to get out at all to enjoy the simple pleasures of life like going to a restaurant or a show. It was my good fortune to find out about Ride-Away when the Veteran's Home purchased several of your vehicles this past winter.

After doing some on line research I found that I could purchase a handicapped vehicle for less money from one of your competitors. I realized that having your firm here locally for service more than made up for the difference. However the real deciding factor in going with your firm was Patrick your salesman in Gray. My father was a Chrysler dealer for over 40 years so I am well acquainted with car salesman and can easily tell a good one from a bad one. My father would have been thrilled and proud to have someone like Patrick representing him. Patrick made purchasing our new van so easy. He was helpful at every step of the way and never pushed. He treated my husband and I with great kindness and explained every detail of the car. I know that whatever question or problem I may have in the future, Patrick will be there for us.

I hope you realize what a treasure you have in Patrick.

We have already been out to dinner in our new van and will go out again on Sunday. My husband will come home next week for a visit. We are so overjoyed at having a part of our lives restored and we thank Ride-Away, and especially Patrick for making it possible.

Sincerely,



Sally R