

Dear Mr. Lore,

I recently purchased a Chrysler Braun Entervan conversion from your office located in Richmond, Virginia. The representative that sold me the vehicle was Paul Tumelaire. I am a retired military veteran who has recently become disabled. I want you to know just how pleased my wife, Patricia, and I am regarding the information and service that we received from Paul and the Ride-Away team located in Richmond!

First, I have never met a more caring or dedicated Sales Consultant than Paul. He spent several hours explaining all of the options that I had, carefully pointing out the advantages and disadvantage of each option. When my wife and I finally finished reviewing all of the information Paul had provided to us, we felt very comfortable in our final decision.

Paul and the Richmond Ride-Away team delivered on every promise made to us. When we received delivery of our vehicle we were totally pleased. I have reviewed your website and I just want you to know that Paul and the Richmond team certainly adhered to all Ride-Away Values.

I just want to say thank you to you, Paul, and all other Ride-Away team members who work so very hard behind the scenes to make things happen. My experience with Ride-Away has been superb and I will certainly recommend this company to anyone needing the kinds of products and services that you provide. Please feel free to list me as a reference in any manner that you deem appropriate.

I also want to again acknowledge and single out Paul Tumelaire. As an example of one of the many ways in which he showed his concern to us was when he specifically thanked my wife for the care that she provides to me! His is very special!

Sincerely,

Delane F. M.