

Ride-Away
104 Pitkin Street
East Hartford, CT 06108

Dear Connecticut ~~Ride-Away~~:

It has been almost a year, but I still want to write and praise one of your service technicians, Tony Drouin.

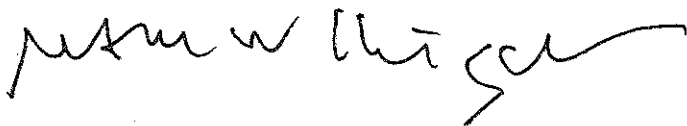
Last August my wife and I were beginning the second half of a two week vacation. We were about to drive from the Pocono Mountains of Pennsylvania to Squam Lake in New Hampshire. The day before our start for NH my van's automatic door opening mechanism stopped working. I panicked, but then remembered Ride-Away had multiple locations on the East coast. My wife called your East Hartford, CT location, which was right along our route, and set up an appointment for the next day.

Tony Drouin, gave us perfect directions, fixed my van door (a pesky micro-switch), and we were on our way in about an hour.

Ride-Away saved our vacation. And did I mention that he opened the shop for us and met us there on a Sunday? Tony needs to be recognized for his outstanding service and Ride Away as an outstanding company.

Thank you!

Sincerely,

A handwritten signature in black ink, appearing to read "Peter W. Hitz". The signature is written in a cursive style with a long, sweeping underline.