

A Traveling Crab (Claude) Took a “Ride Away”

Pauline White (a loyal Ride Away customer) has, for a very long time, had a “Beanie Baby” stuffed crab named Claude ride with her on the dash board of her vehicle. She was cleaning out her PT Cruiser because she was trading it in towards the purchase of a new [adaptive vehicle](#), and forgot to take Claude with her.

Her PT Cruiser traveled down to [Ride Away’s Richmond, VA](#) location with Claude in it the whole time. Pauline called up Stan Phillips (Mobility Consultant, [Ride Away – Beltsville, MD](#)) to let him know that her stuffed crab was missing and asked him if he could help. Without hesitation, Stan was more than happy to help Pauline find her crab. “Stan said he knew by my voice that it was a sentimental thing”, said Pauline.

Stan finally tracked down Claude and sent him back to Pauline with a note on the outside of the package saying, “Stuffed Crab Inside!” Ride Away has always prided itself on having the best customer service in the [vehicle modification](#) industry, and this is just another example of how Ride Away employees are here to satisfy the requests of our customers, no matter how big or small it may be.